



# Resource Bibliography for Local Governments

Environmental Assistance Office fact sheet

4/2003

Technical assistance, financial assistance, professional services and publication resources are available to communities to help them address environmental problems. Following is a listing of some of those resources. These resources have been grouped for your convenience; however, many agencies fulfill more than one role. When you contact any agency, thoroughly explain your situation and request all appropriate information, publications, assistance and referrals that may help you address your situation.

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## Section 1. Technical Assistance Providers:

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Consulting Engineers Council of Missouri <a href="http://www.cecmo.org/cecmo.nsf/HomeFrame">www.cecmo.org/cecmo.nsf/HomeFrame</a>	Missouri's association of consulting engineers.
Crowder College Environmental Resource Center 1-800-848-8726	Wastewater system operator training.
East-West Gateway Coordinating Council (314) 421-4220 <a href="mailto:postmaster@ewgateway.org">postmaster@ewgateway.org</a> <a href="http://www.ewgateway.org">www.ewgateway.org</a>	Links – Resources for Local Government, Local government leaders newsletter by e-mail.
Forest Releaf of Missouri (888) 4-releaf <a href="http://www.moreleaf.org">www.moreleaf.org</a> <a href="mailto:moreleaf@anet-Stl.com">moreleaf@anet-Stl.com</a>	Helps organize volunteer driven tree planting and care projects.
Inform, Strategies for a Better Environment <a href="http://www.informinc.org/cwp_00.php">www.informinc.org/cwp_00.php</a>	A community waste prevention toolkit of guidance, model documents and more.
Job Accommodation Network 1-800-526-7234 <a href="http://janweb.icdi.wvu.edu/">http://janweb.icdi.wvu.edu/</a>	International toll-free consulting service that provides information about job accommodations and the employability of people with disabilities.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Midwest Assistance Program 1-800-822-2981 <a href="http://www.map-inc.org">www.map-inc.org</a>	Technical assistance, training, environmental and community development assistance and environmental system troubleshooting.
Minnesota Rural Water Association <a href="http://www.mrwa.com">www.mrwa.com</a> <a href="mailto:mrwa@mrwa.com">mrwa@mrwa.com</a>	At this Web site, is a link to Minnesota's Rural Water Association's Security and Vulnerability Assessment Links. Those links include security measures for different sized systems, the EPA's security page and the FBI's page.
Missouri Association of Counties (573) 634-2120 <a href="http://www.mocounties.com/">www.mocounties.com/</a>	Provides member services.
Missouri Department of Conservation (573) 751-4115 <a href="http://www.conservation.state.mo.us">www.conservation.state.mo.us</a>	Provides urban forest management services, public tree planting and maintenance grants, urban forestry publications, and Cityscape newsletter.
Missouri Department of Natural Resources Environmental Assistance Office Government Assistance Unit (573) 526-6627 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/oac/lgov.htm">www.dnr.state.mo.us/oac/lgov.htm</a> <a href="mailto:oac@dnr.state.mo.us">oac@dnr.state.mo.us</a>	Local government environmental information, assistance, education, training, referrals, user charge analysis services and software, water and wastewater system troubleshooting, operator certification services, publications production and distribution and more.
Missouri Department of Natural Resources environmental programs and regional offices Call Environmental Assistance Office at 1-800-361-4827 for referral or E-mail <a href="mailto:oac@dnr.state.mo.us">oac@dnr.state.mo.us</a> <a href="http://www.dnr.state.mo.us/homednr.htm">www.dnr.state.mo.us/homednr.htm</a>	Permitting, funding and technical assistance.
Missouri Department of Natural Resources Energy Center (573) 751-3443 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/energy/homeec.htm">www.dnr.state.mo.us/energy/homeec.htm</a>	Energy technical and financial assistance, publications production and distribution and more.
Missouri Environmental Management Partnership (MEMP) <a href="http://www.dnr.state.mo.us/oac/memp-ems.htm">www.dnr.state.mo.us/oac/memp-ems.htm</a>	Missouri's voluntary program that assists communities and business to assess and control their environmental effects and give them recognition for being good environmental stewards.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Missouri Municipal League (573) 635-9134 <a href="http://www.mocities.com/">www.mocities.com/</a>	A broad range of services and information on how to run municipal government, including the reports Sewer Rates and Policies in Missouri Municipalities, Water Rates and Policies in Missouri Municipalities, and Solid Waste Management Practices in Missouri Municipalities.
Missouri Rural Opportunities Council (573) 751-1238 <a href="http://www.moroc.org">www.moroc.org</a>	Organizes comprehensive rural community improvement projects and initiatives and publishes simple rural assistance materials.
Missouri Rural Water Association (573) 657-5533 <a href="mailto:mrwamo@aol.com">mrwamo@aol.com</a> <a href="http://www.moruralwater.org">www.moruralwater.org</a>	Technical assistance, training, water and wastewater systems troubleshooting and member services.
Missouri Secretary of State <a href="http://www.sos.state.mo.us/archives/localrecs">www.sos.state.mo.us/archives/localrecs</a>	On-line guidance, manuals and schedules for local government records creation, management, retention and destruction.
Missouri Society of Professional Engineers <a href="http://www.mspe.org/">www.mspe.org/</a>	Information and contacts for engineering assistance with environmental projects.
Missouri Urban and Community Forestry Advisory Council <a href="http://www.conservation.state.mo.us/forest/urban/">www.conservation.state.mo.us/forest/urban/</a> Department of Conservation (573) 751-4115	Provides urban forest planning assistance.
National Drinking Water Clearinghouse 1-800-624-8301 or (304) 293-4191 <a href="http://www.nesc.wvu.edu/ndwc">www.nesc.wvu.edu/ndwc</a>	Results Database is a searchable public reference database containing information about technologies in use at small water systems around the country.
National Environmental Training Center for Small Communities 1-800-624-8301 <a href="http://www.nesc.wvu.edu/netcsc/netcsc_index.htm">www.nesc.wvu.edu/netcsc/netcsc_index.htm</a>	Sponsors workshops and training programs on numerous environmental topics for small communities. Publishes E train, an environmental training newsletter for small communities.
National Recycling Coalition, Inc. <a href="http://www.nrc-recycle.org/">www.nrc-recycle.org/</a>	Information and contacts concerning recycling issues and opportunities.
Regional Planning Commissions <a href="http://macog.mala-rcf.org/default.htm">http://macog.mala-rcf.org/default.htm</a>	Municipal management, project planning, GIS mapping, grant application and training.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Rensselaerville Institute (518) 797-3783 <a href="http://www.rinstitute.org/">www.rinstitute.org/</a> <a href="mailto:georgeelizabeth@msn.com">georgeelizabeth@msn.com</a>	Helps communities and groups build their capacity to do projects, notably using “self-help” techniques. Regional office in St. Louis.
Rural Information Center 1-800-633-7701 <a href="http://www.nal.usda.gov/ric/faqs/downfaq.htm">www.nal.usda.gov/ric/faqs/downfaq.htm</a>	Provide information and referral to local, state, and federal government officials. They work to maintain the vitality of America’s rural areas.
University of Missouri-Columbia MU Conference Office (573) 884-4185 <a href="http://muconf.missouri.edu/commdevelopmentacademy/academy.html">http://muconf.missouri.edu/commdevelopmentacademy/academy.html</a>	Provides information and registration for the University’s “Community Development Academy”. Courses offered in 2003 and 2004 are described.
US Department of Energy, Energy Efficiency and Renewable Energy Network <a href="http://www.eren.doe.gov/brightfields/">www.eren.doe.gov/brightfields/</a>	The “Brightfields” program for reclaiming “brownfields” by siting solar energy facilities on them.
US EPA Water Use Efficiency Program <a href="http://www.epa.gov/owm/water-efficiency/index.htm">www.epa.gov/owm/water-efficiency/index.htm</a>	Includes ideas and tips for homes, businesses, industry, and communities on water conservation and water efficiency.
US EPA Energy Star Program <a href="http://yosemite1.epa.gov/estar/business.nsf/webmenus/Government">http://yosemite1.epa.gov/estar/business.nsf/webmenus/Government</a>	Web site on energy conservation for local governments.
US EPA <a href="http://www.epa.gov/owow/nps/capacity/index.htm">www.epa.gov/owow/nps/capacity/index.htm</a>	Deals with capacity building resources for Nonpoint Source Pollution sources.
US EPA <a href="http://www.getf.org/projects/muni.cfm">www.getf.org/projects/muni.cfm</a>	EPA’s Local Government Environmental Management Systems Initiative.
US EPA <a href="http://www.epa.gov/swercepp/ct-epro.htm">www.epa.gov/swercepp/ct-epro.htm</a>	Site devoted to counter-terrorism information and guidance.
US EPA <a href="http://cfpub1.epa.gov/npdes/?program_id=6">http://cfpub1.epa.gov/npdes/?program_id=6</a>	National Pollutant Discharge Elimination System (NPDES) information site for wastewater system permits.
US EPA <a href="http://www.epa.gov/clearinghouse">www.epa.gov/clearinghouse</a>	EPA’s compliance clearinghouse for information, contacts, etc.

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<b>Section 2. Finance and Financial Assistance Providers:</b>	
<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Council of Infrastructure Finance Authorities <a href="http://www.cifanet.org/">www.cifanet.org/</a>	Association of the environmental finance organizations.
Environmental Finance Centers <a href="http://sspa.boisestate.edu/efc/partner_sites.htm">http://sspa.boisestate.edu/efc/partner_sites.htm</a>	EFCs deliver programs and services to help solve environmental finance problems.
Environmental Finance Center at Boise State University <a href="http://sspa.boisestate.edu/efc/Tools&amp;Services/RateMod%20Pro.htm">http://sspa.boisestate.edu/efc/Tools&amp;Services/RateMod%20Pro.htm</a>	Robust rate setting software handles multiple classes and rate blocks. Latest cost \$500, inquire for current price.
Federal Reserve Bank of Kansas City 1-800-333-1010 <a href="http://www.kc.frb.org/home/subwebs.cfm?subWeb=3">www.kc.frb.org/home/subwebs.cfm?subWeb=3</a>	Community Reinvestment series of booklets.
Governmental Accounting Standards Board <a href="http://www.gasb.org/">www.gasb.org/</a>	Information, guidance and standards for local government accounting practices.
Investment Banking Community	Bond, lease and other financing products for all municipal projects.
Local Government Environmental Assistance Network <a href="http://www.lgean.org/index.cfm">www.lgean.org/index.cfm</a>	Broad range of environmental resources and information.
Missouri Department of Economic Development (573) 751-4146 <a href="http://www.ded.state.mo.us">www.ded.state.mo.us</a>	Community development block grants, industrial development grants and loans, and emergency loans for various projects.
Missouri Department of Natural Resources, Environmental Improvement and Energy Resources Authority (EIERA) (573) 751-4919 <a href="http://www.dnr.state.mo.us/eiera/eiera_home_page.htm">www.dnr.state.mo.us/eiera/eiera_home_page.htm</a>	Bond and other financing for environmental and energy projects, recycled materials production, and marketing assistance.
Missouri Department of Natural Resources, environmental programs Call Environmental Assistance Office for referral (573) 526-6627 or 1-800-361-4827	Grants, loans and other financial assistance for various environmental and other projects.
Missouri State Auditor's Office <a href="http://www.moga.state.mo.us/statutes/C100-199/1050145.htm">www.moga.state.mo.us/statutes/C100-199/1050145.htm</a>	This is the statute that requires Missouri local governments to keep financial records and submit them to the Auditor's Office.
Office of Social and Economic Data Analysis <a href="http://oseda.missouri.edu/countypage/">http://oseda.missouri.edu/countypage/</a>	This site has income data and other demographics information useful in user charge affordability analysis and grant and loan applications.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
River Network <a href="http://www.rivernetwork.org/index.cfm">www.rivernetwork.org/index.cfm</a>	Provides grants for formation of river and watershed protection organizations and programs.
Rutgers University <a href="http://www.gasb.org/repmode/index.html">www.gasb.org/repmode/index.html</a>	Extensive on-line guidance on GASB Statement 34 that requires government entities to include their capital assets in their financial statements.
Southern Illinois University <a href="http://mtac.sws.uiuc.edu/annual.asp">http://mtac.sws.uiuc.edu/annual.asp</a> , then click on "Appendix A"	This is the Benchmark Investigation of Small Public Water System Economics, a good tool for measuring the financial performance of your water system.
USDA Rural Development (573) 876-0995 <a href="http://www.rurdev.usda.gov/mo">www.rurdev.usda.gov/mo</a> <a href="mailto:dcthomas@rurdev.usda.gov">dcthomas@rurdev.usda.gov</a>	Grant and loan funding for rural water, sewer and other projects.
USDA <a href="http://www.ezec.gov/Toolbox/501c3factsheet.html">www.ezec.gov/Toolbox/501c3factsheet.html</a>	Fact sheet about forming 501 (C) 3 organizations, useful for funding many types of community projects.
US EPA <a href="http://www.epa.gov/region5/illegaldumping/">www.epa.gov/region5/illegaldumping/</a>	The Illegal Dumping Economic Assessment (IDEA) software tool and guide for determining the costs to communities for dealing with dumping.
US EPA, Office of Water 1-800-496-9198 <a href="http://www.epa.gov/OWOW/watershed/wacademy/fund.html">www.epa.gov/OWOW/watershed/wacademy/fund.html</a>	A catalog of federal funding sources for watershed protection. Document number EPA 841-B-99-9198.

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### Section 3. Publications and Publication Providers:

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
American Forests (202) 955-4500 <a href="http://www.americanforests.org">www.americanforests.org</a>	Publisher of Cool Communities, Saving Energy, Money and the Environment, a guide for energy conservation using trees.
American Planners Association, Missouri Chapter 1-800-800-1589 <a href="mailto:todd.antoine@ewgateway.org">todd.antoine@ewgateway.org</a>	Publisher of newsletters, a magazine and other materials on planning issues.
American Planning Association <a href="http://www.planning.org/growingsmart/summary.htm">www.planning.org/growingsmart/summary.htm</a>	On-line publisher of Growing Smart Legislative Handbook.
American Public Works Association <a href="http://www.apwa.net">www.apwa.net</a>	Extensive resources and wide-ranging links to other sites and resources.
American Public Information on the Environment 1-800-320-APIE, ext. 2743 <a href="mailto:Info@AmericanPIE.org">Info@AmericanPIE.org</a> <a href="http://www.AmericanPIE.org">www.AmericanPIE.org</a>	This national, nonprofit organization offers clear, practical answers to individuals and businesses with environmental questions.
American Rivers (202) 347-7550 <a href="http://www.americanrivers.org">www.americanrivers.org</a>  Natural Resources Defense Council (NRDC) (212) 727-2700 <a href="http://www.nrdc.org">www.nrdc.org</a>  Smart Growth America (202) 715-2035 <a href="http://www.smartgrowth.org/">www.smartgrowth.org/</a> <a href="http://www.smartgrowthamerica.org/">www.smartgrowthamerica.org/</a>	Publishers of the report "Paving Our Way to Water Shortages: How Sprawl Aggravates the Effects of Drought". A look at how the impact of land development can be reduced by using smart growth techniques.
American Water Works Association <a href="http://www.awwa.org/">www.awwa.org/</a>	Extensive, wide-ranging resources on water related issues. AWWA is one of the primary sources for technical manuals.
Associated Electric Cooperative Inc. (417) 881-1204 <a href="http://www.aeci.org">www.aeci.org</a>	Publisher of Infrastructure & Housing, a resource guide and numerous other guides and resources.
Biosolids.com <a href="http://www.biosolids.com">www.biosolids.com</a>	Web site serving as an objective source of information on recycling biosolids, regulatory issues dealing with biosolids and the science of biosolid handling. It's primary goal is to provide biosolid information to stakeholders and interested parties.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
CEET/University of Kansas, Continuing Education Lawrence, KS	Publisher of Pollution Prevention Resource Guide for Communities, a resource bibliography.
Center for Rural Affairs (402) 846-5428 <a href="http://www.cfra.org">www.cfra.org</a>	Publisher of rural community and family farm newsletters, publications list, annual reports, and other information concerning the rural community/family farm.
Center for Rural Pennsylvania (717) 787-9555 <a href="http://www.ruralpa.org">www.ruralpa.org</a>	Publisher of A Handbook On Community Visioning – Planning for the Future.
Columbia, City of (573) 874-7111 <a href="http://www.ci.columbia.mo.us">www.ci.columbia.mo.us</a>	Publisher of City Source, a newsletter that is a source for city news and information.
Conservation Technology Information Center (765) 494-9555 <a href="http://www.ctic.purdue.edu">www.ctic.purdue.edu</a>	Publisher of videos, guides, cards and fact sheets.
Environmental Excellence Campaign of Bridging the Gap (816) 561-1087 <a href="http://www.bridgingthegap.org">www.bridgingthegap.org</a>	Provides technical assistance, and newsletters, pamphlets, brochures and other materials on environmental protection.
Extension Service, Lincoln University 1-800-292-0969 <a href="http://www.muextension.missouri.edu/xplor">www.muextension.missouri.edu/xplor</a>	Publisher of Farm-A-Syst, work sheets and fact sheets on rural and on-site water, wastewater and similar environmental systems.
Extension Service, University of Minnesota 1-800-876-8636 <a href="http://www.bae.umn.edu/septic">www.bae.umn.edu/septic</a>	Provider of publications and guidance documents on a wide variety of wastewater issues. Contains some excellent information dealing with on-site wastewater management.
Extension Service, University of Missouri <a href="http://muextension.missouri.edu/xplor/envqual/eq0401.htm">http://muextension.missouri.edu/xplor/envqual/eq0401.htm</a>	Publisher of EQ 401, Septic Tank/Absorption Field Systems: A Homeowner Guide to Installation and Maintenance.
Extension Service, University of Missouri (573) 882-7216 <a href="http://www.muextension.missouri.edu/xplor">www.muextension.missouri.edu/xplor</a>	Publisher of The Theory and Practice of Community Development, and numerous guides.



<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Groundwater Foundation <a href="http://www.groundwater.org">www.groundwater.org</a>	The Groundwater Foundation is a nonprofit group dedicated to informing the public on groundwater issues. They provide publications, periodicals, etc. dealing with a wide variety of groundwater topics.
Heartland Center for Leadership Development 1-800-927-1115 <a href="http://www.heartlandcenter.info">www.heartlandcenter.info</a>	Publisher of How to Get the Help Your Town Needs, a workshop binder to guide communities to become smart consumers. Also provides community development resources and leadership education.
Institute for Participatory Management and Planning <a href="http://www.ipmp-bleiker.com/">www.ipmp-bleiker.com/</a>	Developer of and trainer on the notion of “informed consent,” a means of gaining support for issues and programs, for government officials.
Institute for Policy Research, Northwestern University (847) 491-8712 <a href="http://www.nwu.edu/IPR">www.nwu.edu/IPR</a> <a href="mailto:achambers@nwu.edu">achambers@nwu.edu</a>	Publisher of Building Communities From The Inside Out – A path toward finding & mobilizing a community's assets.
International City/County Management Association <a href="http://www2.icma.org/">http://www2.icma.org/</a>	A wealth of local government management resources and information.
International Council for Local Environmental Initiatives (510) 540-8843 <a href="http://www.iclei.org/">www.iclei.org/</a> <a href="mailto:iclei_usa@iclei.org">iclei_usa@iclei.org</a>	Publisher of Tools for a Sustainable Community, One-Stop Guide for Local Governments, a guide used to identify resources from the federal government and other agencies.
International Society of Arboriculture (217) 355-9411 <a href="http://www2.champaign.isa-arbor.com/tree-ord/ordintro.htm">www2.champaign.isa-arbor.com/tree-ord/ordintro.htm</a>	Excellent guidance for writing tree preservation ordinances.
Iowa Department of Natural Resources Waste Management Assistance Division (515) 281-4367 or (515) 281-8941 <a href="http://www.iowadnr.com/">www.iowadnr.com/</a>	Publisher of Municipal Solid Waste Service, Full Cost Accounting Workbook; Local Government Composting Guide, assists in developing and implementing strategies to deal with yard waste; and Local Government Recycling Guide, assists with evaluating various recycling alternatives to manage solid waste.
Kansas Rural Water Association (785) 336-3760 <a href="http://www.krwa.net">www.krwa.net</a>	Publisher of The Water Board Bible, Practical Personnel Management, Getting Results From Your Expert, Financial Accounting Guide, and Customers and You-Practical Communication.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Lewis Publishers Call Environmental Assistance Office for referral (573) 526-6627 or 1-800-361-4827	Publisher of Pollution Prevention, a Practical Guide for State and Local Government, edited by David T. Wigglesworth.
Liberty, Missouri <a href="http://www.ci.liberty.mo.us/blueprint_index.htm">www.ci.liberty.mo.us/blueprint_index.htm</a>	The city of Liberty's award-winning long-range plan.
Livable Communities <a href="http://www.livablecommunities.gov">www.livablecommunities.gov</a>	Information, tools and resources on programs to help your community grow in ways that ensure a high quality of life and strong, sustainable economic growth.
Local Government Environmental Assistance Network (LGEAN) (877) 865-4326 <a href="mailto:lgean@icma.org">lgean@icma.org</a> <a href="http://www.lgean.org/index.cfm">www.lgean.org/index.cfm</a> <a href="http://lgean.org/html/fedregsguide/fedreqtoc.cfm">http://lgean.org/html/fedregsguide/fedreqtoc.cfm</a>	Provider of: a guide titled A Small Town Source Water Primer: Building Support for Protection programs, a guide titled Getting On-line: A Guide to the Internet for Small Town Leaders concerning environmental issues and information, and an on-line guide titled Guide to Federal Environmental Requirements for Small Local Governments.
Maryland Center for Environmental Training <a href="http://www.mcet.org/spec_project/LOH.htm">www.mcet.org/spec_project/LOH.htm</a>	On-line guide Drinking Water and Wastewater Handbook for Local Officials.
Midwest Assistance Program (612) 758-4334 or 1-800-822-2981 <a href="mailto:map1@bevcomm.net">map1@bevcomm.net</a> <a href="http://www.map-inc.org">www.map-inc.org</a>	Publisher of The Active Cities Guidebook, helps small communities do environmental planning; Unit Based Pricing and Full Cost Accounting; and Volume Based Pricing: Throw More Pay More, a step by step guide for solid waste and a model Consumer Confidence Report (CCR) on-line that is required of all public water systems each year.
Midwest Center for Nonprofit Leadership (816) 235-2305 or 1-800-474-1170	Publisher of brochure on volunteer management.
Missouri Department of Conservation (573) 751-4115 <a href="http://www.conservation.state.mo.us/">www.conservation.state.mo.us/</a>	Provider of numerous services and publications for communities on urban forestry, recreation, resource conservation, urban watershed management and more.
Missouri Department of Natural Resources Regulations <a href="http://www.sos.state.mo.us/adrules/csr/current/10csr/10csr.asp">www.sos.state.mo.us/adrules/csr/current/10csr/10csr.asp</a>	All of the department's regulations on the Internet.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Missouri Department of Natural Resources Solid Waste Management Program (573) 751-5401 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/alpd/swmp/index.html">www.dnr.state.mo.us/alpd/swmp/index.html</a>	Provides reports on Recycling Collection Services in Missouri, Waste Tire Collection Services in Missouri, Major Appliance Collection Services in Missouri, Lead-Acid Battery Collection Services in Missouri, Yard Waste Collection Services in Missouri, and Used Oil Collection Services in Missouri.
Missouri Department of Economic Development (573) 751-4146 <a href="http://www.ecodev.state.mo.us">www.ecodev.state.mo.us</a>	Publisher of Annual Competition Guidelines, a guide to the Community Development Block Grant Program and Missouri Community Assessment Program (MoCAP).
Missouri Department of Health and Senior Services (573) 751-4146 <a href="http://www.dhss.state.mo.us">www.dhss.state.mo.us</a>	Publisher of Onsite Sewage Systems Owner's Guide, a series of fact sheets and similar health issues materials.
Missouri Department of Natural Resources Environmental Assistance Office (573) 526-6627 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/oac/env_assistance.htm">www.dnr.state.mo.us/oac/env_assistance.htm</a>	Publisher of TAP Into DNR, Water and Wastewater Digest and other newsletters.
Missouri Department of Natural Resources Outreach and Assistance Center (573) 526-6627 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/oac/pubs.htm">www.dnr.state.mo.us/oac/pubs.htm</a>	Producer and distributor of numerous publications, software and more on a wide range of environmental issues, many are downloadable from this site.
Missouri Forestkeepers Network 1-888-936-7378 <a href="http://www.forestkeepers.org">www.forestkeepers.org</a>	Helps organize volunteer forest health monitoring system.
Missouri General Assembly <a href="http://www.moga.state.mo.us">www.moga.state.mo.us</a>	Wide-ranging information is available on this site, including copies of the Missouri Constitution and the Missouri Revised Statutes.
Missouri Watershed Information Network (MoWIN) (573) 882-0085 or 1-877-H2O-shed (Toll Free in MO) <a href="http://outreach.missouri.edu/mowin">http://outreach.missouri.edu/mowin</a>	A clearinghouse for watershed information, on-line watershed mapping tools and more.
Montana University System Water Center (406) 994-7738 <a href="mailto:water@montana.edu">water@montana.edu</a>	Provider of Source Water Protection Technical Guidance CD-ROM that simplifies the process of developing your source water protection plan, small charge for CD.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
National Association of Towns and Townships <a href="http://www.natat.org/natat/">www.natat.org/natat/</a>	Provider of Getting On-line, a guide to the Internet for small town leaders; Innovative Grassroots Financing, a small town guide to raising funds and cutting costs.
National Center for Small Communities (202) 624-3550 <a href="http://www.smallcommunities.org/ncsc/">www.smallcommunities.org/ncsc/</a> <a href="mailto:natat@sso.org">natat@sso.org</a> <a href="http://www.natat.org/ncsc/Pubs/Local_Government.htm">www.natat.org/ncsc/Pubs/Local_Government.htm</a>	Publications on small town management issues. Publisher of Survival Guide for Elected Leaders: essential skills and resources for small town officials, A Small Town Source Water Primer: building support for protection programs, Action Guide for Source Water Funding: small town and rural county strategies for protecting critical water supplies, and Source Water 2000: funding and assistance programs to protect small town and rural drinking water. A newsletter is provided with paid membership. Getting Online: A Guide to the Internet for Small Town Leaders, explains in plain English how local officials can best utilize the Internet.
National Environmental Services Center National Drinking Water and Small Flows Clearinghouses 1-800-624-8301 <a href="http://www.nesc.wvu.edu/nsfc/">www.nesc.wvu.edu/nsfc/</a>	Publisher of On Tap, Pipeline, and Small Flows, newsletters concerning water and wastewater, Outreach Resources Guide: A directory of Small Community Drinking Water Information. Also publishes and distributes hundreds of brochures, books and other materials on environmental and smart growth issues.
National Environmental Services Center <a href="http://www.estd.wvu.edu">www.estd.wvu.edu</a>	Water and wastewater information and publications clearinghouses. Publications, information and e-newsletters on smart growth issues.
National Society of Professional Engineers (703) 684-2800 <a href="http://www.nspe.org/search.asp?section=Contract+Documents">www.nspe.org/search.asp?section=Contract+Documents</a>	Publisher of model engineering and other agreements.
NGA Center for Best Practices (202) 624-5300 <a href="http://www.nga.org/center/divisions/1,1188,T_ENVIRONMENT_EMERGENCY^C_ISSUE_BRIEF^D_2344,00.html">www.nga.org/center/divisions/1,1188,T_ENVIRONMENT_EMERGENCY^C_ISSUE_BRIEF^D_2344,00.html</a>	Design guidance to avoid "sprawl" development.
North Carolina Rural Communities Assistance Project, Inc. (919) 542-7227	Publisher of Considering The Alternatives, a guide to wastewater management for small communities in North Carolina.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
North Central Regional Center for Rural Development (515) 294-8321 <a href="http://www.ncrcrd.iastate.edu">www.ncrcrd.iastate.edu</a>	Publisher of Rural Development News, Take Charge-Economic Development in Small Communities, and coordinates rural development research and education.
Oregon Association of Clean Water Agencies <a href="http://www.oracwa.org">www.oracwa.org</a>	Provides the Stormwater Toolbox on this Web site.
Performance Institute <a href="http://www.performanceweb.org/">www.performanceweb.org/</a>	Provide E-mail newsletters, seminars and more on governmental management, environmental performance and other issues.
PricewaterhouseCoopers Endowment <a href="http://www.endowment.pwcglobal.com">www.endowment.pwcglobal.com</a>	Through competitive grants for research papers and leadership forums, the PricewaterhouseCoopers Endowment for the Business of Government stimulates research and facilitates discussion on new approaches to improving the effectiveness of government at the federal, state, local, and international levels. Emphasis areas for both grant programs include e-government, financial management, human capital, managing for results, new ways to manage, and transforming organizations.
Rensselaerville Institute (518) 797-3783 <a href="http://www.rinstitute.org/">www.rinstitute.org/</a> <a href="mailto:hwilliams@tricampus.org">hwilliams@tricampus.org</a>	Publisher of Small Towns Environment Program, a newsletter that promotes self-help, and The Self-help Handbook.
Rocky Mountain Institute (970) 927-3851 <a href="http://www.rmi.org">www.rmi.org</a>	Publisher of Economic Renewal Guide, a collaborative process for sustainable community development.
Rural Community Assistance Program, Inc. (703) 771-8636 <a href="http://www.rcap@rcap.org">www.rcap@rcap.org</a>	Publisher of The Local decision-Makers' Guide to Groundwater and Wellhead Protection, Small System Guide to Board Responsibilities for Operation & Maintenance, Small System Guide to Developing & Setting Water Rates, Small System Guide to Planning, Financing & Constructing Facility Improvements, and Natural Wastewater Treatment Systems for Small Northern Communities.
Rural Information Center <a href="http://www.nal.usda.gov/ric/">www.nal.usda.gov/ric/</a>	Provides information and links for rural communities.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Triangle J Council of Governments, North Carolina <a href="http://www.tjcog.dst.nc.us/hpgtrpf.htm">www.tjcog.dst.nc.us/hpgtrpf.htm</a>	An on-line guide High Performance Buildings for energy efficient and “green” buildings.
US Department of Agriculture Rural Development Program (202) 260-5952 or 1-800-645-4712 <a href="http://www.ezec.gov">www.ezec.gov</a>	Publisher of Building Communities Together, a guidebook for community-based strategic planning; Rural Development, a series of fact sheets on success stories of city and county officials; and the Quality Communities manual.
US Center for Environmental Research Information Publications (513) 489-8190 or 1-800-490-9198 <a href="http://www.epa.gov/ncepihom/">www.epa.gov/ncepihom/</a>	Publisher of numerous environmental bulletins, books and other resources including the free book Environmental Planning for Small Communities.
US Department of Energy (303) 275-4363 <a href="http://www.eren.doe.gov">www.eren.doe.gov</a>	Publisher of Cities and Counties Resource Guide: Meeting Today’s Energy Needs Without Sacrificing Tomorrow’s Resources and Tomorrow’s Energy Today: Energy Solutions for Cities and Counties, a series of energy fact sheets.
US Geological Survey <a href="http://water.usgs.gov/">http://water.usgs.gov/</a>	Numerous water-related resources.
USDA Natural Resource, Agricultural, and Engineering Service (NRAES) (607) 255-7654 <a href="mailto:nraes@cornell.edu">nraes@cornell.edu</a> <a href="http://www.nraes.org">www.nraes.org</a>	Publisher of Home-A-Syst: An Environmental Risk-Assessment Guide for the Home, a guide to help residents of rural and suburban areas evaluate their homes for safety and environmental risks.
US Federal Emergency Management Agency (FEMA) <a href="http://www.fema.gov/regions/">www.fema.gov/regions/</a>	Publisher of numerous documents and guidance on disaster preparedness.
US EPA <a href="http://www.epa.gov/greenkit/">www.epa.gov/greenkit/</a> <a href="http://www.epa.gov/payt/index.htm">www.epa.gov/payt/index.htm</a>	Publisher of Green Communities, a guide for sustainable communities, and provider of information on “pay as you throw” funding for solid waste programs.
US EPA, Headquarters Library (202) 260-5933 <a href="http://www.epa.gov/natlibra/hqirc/">www.epa.gov/natlibra/hqirc/</a>	Provides reports, journals and other materials on environmental issues.
US EPA National Service Center for Environmental Publications (513) 489-8190 or 1-800-490-9198 <a href="http://www.epa.gov/ncepihom/">www.epa.gov/ncepihom/</a> <a href="http://www.epa.gov/seahome/trilogy.html">www.epa.gov/seahome/trilogy.html</a>	Publisher of numerous environmental bulletins, books and other resources including the free book Environmental Planning for Small Communities.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
US EPA Office of Policy, Planning and Evaluation (513) 489-8190 or 1-800-490-9198 <a href="http://www.epa.gov/opei/">www.epa.gov/opei/</a> <a href="mailto:cbep.handbook@epamail.epa.gov">cbep.handbook@epamail.epa.gov</a>	Publisher of Community-Based Environmental Protection: A Resource Book for Protecting Ecosystems and Communities.
US EPA Office of Research and Development, Office of Water <a href="http://www.epa.gov/ow/">www.epa.gov/ow/</a>	Publisher of Wellhead Protection: A Guide for Small Communities.
US EPA Office of Wastewater Management <a href="http://www.epa.gov/owm/mtb/decent/index.htm">www.epa.gov/owm/mtb/decent/index.htm</a> <a href="http://cfpub.epa.gov/npdes/stormwater/swphase2.cfm?program_id=6">http://cfpub.epa.gov/npdes/stormwater/swphase2.cfm?program_id=6</a>	Publisher of numerous on-site wastewater guides and other materials and information and guides on the "Phase II" stormwater program.
US EPA Office of Water 1-800-426-4791 <a href="http://www.epa.gov/owow/nps/ordinance/">www.epa.gov/owow/nps/ordinance/</a>	Excellent source of model ordinances and ordinance writing guidance on water related issues.
US EPA, Region V <a href="http://www.epa.gov/region5/illegal dumping">www.epa.gov/region5/illegal dumping</a>	Publisher of Illegal Dumping Prevention Guidebook and other tools available on paper and on the Internet.
US EPA, Region VII (913) 551-7241 or 1-800-223-0425 (Toll-free from IA, KS, MO and NE only.) <a href="http://www.epa.gov/region7/citizens/irc/index.htm">www.epa.gov/region7/citizens/irc/index.htm</a>	Publisher of numerous guides on municipal sewage sludge treatment and handling practices.
US Pollution Prevention (P2) (202) 260-1023 <a href="http://www.epa.gov/opptintr/p2home">www.epa.gov/opptintr/p2home</a>	Provides P2 information, documents and outreach.
Vulnerability Self-Assessment Tool (VSAT) – Wastewater <a href="http://www.vsatusers.net/about.html">www.vsatusers.net/about.html</a>	This CD can be used to identify potential vulnerabilities and evaluate potential vulnerabilities of wastewater systems.
Water Environment Federation (703) 684-2400 <a href="http://www.wef.org">www.wef.org</a>	Publisher of Everyone Shares A Watershed, How to Dispose of Household Hazardous Waste, Clean Water for Today: What is Wastewater Treatment, and numerous technical manuals and materials.
Water Wiser, water publications clearinghouse 1-800-926-7337 <a href="http://www.waterwiser.org">www.waterwiser.org</a>	Water efficiency billing inserts, brochures and other publications on water conservation.

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## Section 4. Stormwater Assistance and Publications

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
American Public Works Association <a href="http://www.apwa.net">www.apwa.net</a>	A resource on a broad range of issues, including stormwater management materials, guides, training materials, utility ordinances and more.
American Public Works Association, Texas Chapter <a href="http://www.txnpsbook.org">www.txnpsbook.org</a>	Stormwater management information for public works professionals in Texas and elsewhere.
CARES Watershed Clearinghouse <a href="http://www.cares.missouri.edu/cwic">www.cares.missouri.edu/cwic</a>	On-line watershed mapping and information.
Center for Urban Policy and the Environment at Indiana University-Purdue (IUPUI) <a href="http://stormwaterfinance.urbancenter.iupui.edu">http://stormwaterfinance.urbancenter.iupui.edu</a>	This site covers many stormwater issues, especially developing stormwater utilities and financing them.
Center for Watershed Protection (410) 461-8323 <a href="http://www.cwp.org">www.cwp.org</a>	Publisher of Better Site Design: A Handbook for Changing Development Rules in Your Community (\$35), Rapid Watershed Planning Handbook (\$40), An Introduction to the Center for Watershed Protection, and Catalog of Resources-Developing Innovative Technical Resources for the Watershed Professional. Model ordinances on the web to help communities strengthen language of their regulations and ordinances. Works with local governments and others to provide information on effective techniques to protect and restore urban watersheds.
Colorado Department of Public Health and Environment – Phase II Stormwater Municipal Guidance <a href="http://www.cdphe.state.co.us/wq/PermitsUnit/ms4guide.pdf">www.cdphe.state.co.us/wq/PermitsUnit/ms4guide.pdf</a>	State of Colorado's guidance document on Phase II Stormwater compliance. This includes extensive discussions of the key components of a Phase II Stormwater program.
Columbia, MO <a href="http://www.gocolumbiamo.com/PublicWorks/StormWater/">www.gocolumbiamo.com/PublicWorks/StormWater/</a>	Very good storm water management program that is posted to the Web.
Cornell University <a href="http://pmep.cce.cornell.edu/">http://pmep.cce.cornell.edu/</a>	Pesticide Management Education Program – contains wide ranging information on pesticides and their hazards.
Florida Stormwater Association <a href="http://www.fasu.org">www.fasu.org</a>	Model ordinance and guidance for establishing and managing stormwater utilities.



<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Forester Communications, Inc. (805) 681-1300 <a href="http://www.stormh20.com">www.stormh20.com</a>	Publishes Stormwater magazine (on this site), a publication for professionals working in the area of surface water quality and stormwater management.
Georgia Soil and Water Conservation Commission <a href="http://www.gaswcc.org/">www.gaswcc.org/</a>	Manual for Erosion and Sediment Control in Georgia.
Houston and Harris County, TX Stormwater Management Program <a href="http://www.cleanwater-clearchoice.org/downloads.html">www.cleanwater-clearchoice.org/downloads.html</a>	Houston and Harris County's ordinances, stormwater management program, sample public education brochures and more.
International Erosion Control Association 1-800-453-4322 or (970) 879-3010 <a href="mailto:ecinfo@ieca.org">ecinfo@ieca.org</a> <a href="http://www.ieca.org">www.ieca.org</a>	Publisher of a brochure with information for the prevention and control of erosion.
Johnson County, KS <a href="http://www.jocoks.com/pubwrks/smp">www.jocoks.com/pubwrks/smp</a>	Stormwater management program for Johnson County.
Maryland, State of <a href="http://www.mde.state.md.us/environment/wma/stormwatermanual/">www.mde.state.md.us/environment/wma/stormwatermanual/</a>	Publisher of the Maryland Stormwater Design Manual.
Mid-America Regional Council of Governments and the American Public Works Association <a href="http://www.marc.org/current/current.htm">www.marc.org/current/current.htm</a>	Web site with stormwater management information, training and links.
Missouri Department of Conservation and Missouri Community Forestry Council <a href="http://www.conservation.state.mo.us/documents/forest/TRIM.pdf">www.conservation.state.mo.us/documents/forest/TRIM.pdf</a>	The Tree Resource Improvement and Maintenance II (TRIM II) Program is a competitive cost-share program that provides financial assistance for the management, improvement or conservation of the urban and community forest.
Missouri Department of Natural Resources Environmental Assistance Office Government Assistance Unit (573) 526-6627 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/oac/lgov.htm">www.dnr.state.mo.us/oac/lgov.htm</a> <a href="mailto:oac@dnr.state.mo.us">oac@dnr.state.mo.us</a>	Local government watershed and stormwater management training and technical assistance, and developer stormwater best management practices training.
Missouri Department of Natural Resources Water Pollution Control Program (573) 751-1300 or 1-800-361-4827 <a href="http://www.dnr.state.mo.us/wpscd/wpcp/wpcp-guide.htm">www.dnr.state.mo.us/wpscd/wpcp/wpcp-guide.htm</a>	Publisher of Protecting Water Quality, a field guide to erosion, sediment and stormwater best management practices for development sites in Missouri.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Missouri Watershed Information Network (MoWIN) (573) 882-0085 or 1-877-H2O-shed (Toll Free in MO) <a href="http://outreach.missouri.edu/mowin/">http://outreach.missouri.edu/mowin/</a>	Information regarding watershed management, planning, restoration and research.
National Stormwater BMP Database <a href="http://www.bmpdatabase.org">www.bmpdatabase.org</a>	This database provides access to BMP performance data in a standardized format for over 70 BMP studies conducted over the past 15 years. Also available on CD-ROM.
Natural Resources Defense Council <a href="http://www.nrdc.org/water/pollution/storm/stoinx.asp">www.nrdc.org/water/pollution/storm/stoinx.asp</a>	Stormwater pollution prevention information and case studies.
New York State Department of Environmental Conservation <a href="http://www.dec.state.ny.us/website/dow/swmanual/swmanual.html">www.dec.state.ny.us/website/dow/swmanual/swmanual.html</a>	New York's Phase II stormwater program.
NGA Center for Best Practices <a href="http://www.nga.org/center/divisions/1,1188,T_ENVIRONMENT_EMERGENCY^C_ISSUE_BRIEF^D_2344,00.html">www.nga.org/center/divisions/1,1188,T_ENVIRONMENT_EMERGENCY^C_ISSUE_BRIEF^D_2344,00.html</a>	Design guidance to avoid "sprawl" development.
Non-point Education for Municipal Officials (NEMO) <a href="http://nemo.uconn.edu">http://nemo.uconn.edu</a>	Provides information and training on non-point water pollution and its prevention.
Northeastern Illinois Planning Commission <a href="http://www.nipc.cog.il.us">www.nipc.cog.il.us</a>	Stormwater and watershed information, ordinances and more.
Pioneer Valley Planning Commission <a href="http://www.pvpc.org/docs/landuse/pubs/storm_util.pdf">www.pvpc.org/docs/landuse/pubs/storm_util.pdf</a>	Extensive guidance for creating a stormwater utility, including a step-by-step how to guide.
River Network <a href="http://www.rivernetwork.org/index.cfm">www.rivernetwork.org/index.cfm</a>	Provides information and grants for formation of river and watershed protection organizations and programs.
Sacramento Stormwater Management Program <a href="http://www.sacto.org/cleanwater">www.sacto.org/cleanwater</a>	Sacramento has its stormwater management program on this Web site.
Stormwater Manager's Resource Center <a href="http://www.stormwatercenter.net/">www.stormwatercenter.net/</a>	Web site based tools for developing a stormwater management program.
Stormwater News <a href="http://www.stormwater-resources.com/index.htm">www.stormwater-resources.com/index.htm</a>	Broad range of stormwater information, tools and links.
Terrene Institute (703) 661-1582 <a href="http://www.terrene.org">www.terrene.org</a>	Publisher of various watershed books, fact sheets, newsletters, educational and training materials.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
Trust for Public Land 1-800-714-5263 <a href="http://www.tpl.org/tier2_cl.cfm?folder_id+195">www.tpl.org/tier2_cl.cfm?folder_id+195</a>	Publisher of Building Green Infrastructure: Land Conservation as a Watershed Protection Strategy.
University of Connecticut Cooperative Extension System <a href="http://nemo.uconn.edu/">http://nemo.uconn.edu/</a>	Non-point source water pollution information and education for municipal officials.
Urban Water Resources Research Council, American Society of Civil Engineers <a href="http://www.bmpdatabase.org/">www.bmpdatabase.org/</a>	A database of studies of stormwater best management practices covering their application, effectiveness and more.
USDA, Natural Resources Conservation Service <a href="http://www.nrcs.usda.gov/partners/for_communities.html">www.nrcs.usda.gov/partners/for_communities.html</a>	Watershed and soil conservation planning tools for urban and rural areas.
US EPA, Development, Community, and Environment Division <a href="http://www.epa.gov/smartgrowth/">www.epa.gov/smartgrowth/</a>	On-line smart growth information and guidance.
US EPA <a href="http://www.epa.gov/owow/nps/capacity/index.htm">www.epa.gov/owow/nps/capacity/index.htm</a>	Site deals with capacity building resources for Nonpoint Source Pollution sources.
US EPA <a href="http://www.epa.gov/owow/watershed/outreach/documents/stakeholderguide.pdf">www.epa.gov/owow/watershed/outreach/documents/stakeholderguide.pdf</a>	The guide, Engaging and Involving Stakeholders in Your Watershed.
US EPA, National Pollution Discharge Elimination System, Storm Water Management Construction Documents <a href="http://cfpub.epa.gov/npdes/pkeyword.cfm?keywords=storm+water+management+for+construction+activities&amp;program_id=0">http://cfpub.epa.gov/npdes/pkeyword.cfm?keywords=storm+water+management+for+construction+activities&amp;program_id=0</a>	Manual provides detailed guidance on the development of storm water pollution prevention plans (SWPPP) and identification of best management practices (BMPs) for construction activities.
US EPA, Office of Wastewater Management, Storm Water Program <a href="http://cfpub1.epa.gov/npdes/home.cfm?program_id=6">http://cfpub1.epa.gov/npdes/home.cfm?program_id=6</a>	Specific information on rules and implementation of the NPDES Stormwater Program, including Phase II.
US EPA, Office of Wastewater Management, Menu of Best Management Practices <a href="http://www.epa.gov/npdes/menuofbmps/menu.htm">www.epa.gov/npdes/menuofbmps/menu.htm</a>	Extensive coverage of BMPs to satisfy the six required elements of a Phase II stormwater management program.
US EPA, Office of Water <a href="http://www.epa.gov/OW">www.epa.gov/OW</a>	Regulatory and other information on water issues including stormwater.
US EPA, Office of Water <a href="http://www.epa.gov/OWOW/watershed/wacademy/fund.html">www.epa.gov/OWOW/watershed/wacademy/fund.html</a>	Catalog of federal funding sources for watershed protection and numerous other local projects.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
US EPA, Office of Water <a href="http://www.epa.gov/owow/nps/unpavedroads.html">www.epa.gov/owow/nps/unpavedroads.html</a>	Recommended Practices Manual: A Guideline for Maintenance and Service of Unpaved Roads. An on-line manual of best management practices.
US EPA, Office of Water <a href="http://www.epa.gov/watertrain/">www.epa.gov/watertrain/</a>	On-line watershed management training and lots of contacts to other resources.
US EPA, Office of Water, The Watershed Academy (523) 489-8190 or 1-800-490-9198 <a href="http://www.epa.gov/OWOW/watershed/wacademy">www.epa.gov/OWOW/watershed/wacademy</a>	Web-based training on watershed management.
US EPA, Region 3 <a href="http://www.epa.gov/reg3wapd/stormwater/index.htm">www.epa.gov/reg3wapd/stormwater/index.htm</a>	Sample stormwater pollution prevention plans.
Watershed Committee of the Ozarks, Inc. <a href="http://www.watershedcommittee.org/">www.watershedcommittee.org/</a>	Watershed planning assistance and information for the Springfield/Greene County area.

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## Section 5. Resources for Developing an EMS

An Environmental Management System (EMS) can help any organization by making it more environmentally sustainable and economically viable. Sites listed below that emphasize local government EMS are in **bold text**.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
American National Standards Institute Electronic Standards Store (212) 642-4980 <a href="http://webstore.ansi.org/ansidocstore/dept.asp?dept_id=230">http://webstore.ansi.org/ansidocstore/dept.asp?dept_id=230</a> <a href="mailto:info@ansi.org">info@ansi.org</a>	Web site offers EMS standards publications.
Department of Natural Resources Environmental Assistance Office 1-800-361-4827 <a href="http://www.dnr.state.mo.us/oac/memp-ems.htm">www.dnr.state.mo.us/oac/memp-ems.htm</a> <a href="mailto:oac@dnr.state.mo.us">oac@dnr.state.mo.us</a>	Local government and business assistance in developing and implementing EMSs through the Missouri Environmental Management Partnership.
EMS in Agriculture (608) 262-0024 <a href="http://www.uwex.edu/AgEMS/#">www.uwex.edu/AgEMS/#</a>	Information for implementing EMSs in Agriculture.
EMS Home page hosted by North Carolina Division of Pollution Prevention and Environmental Assistance 1-800-763-0136 <a href="http://www.p2pays.org/iso/">www.p2pays.org/iso/</a> <a href="mailto:webmaster@p2pays.org">webmaster@p2pays.org</a>	This site gives information regarding the ISO 14000 family of standards, ISO 14001 and EMS development tools and models.
International Organization for Standardization (ISO) <a href="mailto:central@iso.org">central@iso.org</a>  Overview of Programs: <a href="http://www.ansi.org/standards_activities/iso_programs/overview.aspx?menuid=3">www.ansi.org/standards_activities/iso_programs/overview.aspx?menuid=3</a>  Publications: <a href="http://www.iso.ch/iso/en/prods-services/otherpubs/Qualitymanagement.html">www.iso.ch/iso/en/prods-services/otherpubs/Qualitymanagement.html</a>  Specific Site for ISO 14001: <a href="http://www.iso.ch/iso/en/prods-services/otherpubs/iso14000/index.html">www.iso.ch/iso/en/prods-services/otherpubs/iso14000/index.html</a>	Information on ISO 9000/14000 and Management Systems publications.
<b>Global Environment &amp; Technology Foundation</b> (703) 750-6401 <a href="http://www.getf.org/projects/munifaq.cfm">www.getf.org/projects/munifaq.cfm</a> <a href="mailto:cruberti@getf.org">cruberti@getf.org</a>	Local Government and Environmental Management Systems Frequently Asked Questions, including "Why should a local government entity implement an EMS?"

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
<b>Global Environment &amp; Technology Foundation</b> <a href="http://www.getf.org/projects/ems1.pdf">www.getf.org/projects/ems1.pdf</a>	Local Government EMS Pilot Project, includes sample documentation and keys to success.
Government Institutes Environmental, Health & Safety (301) 921-2300 <a href="http://www.govinst.com/Merchant2/merchant.mv?Screen=CTGY&amp;Store_Code=ACS&amp;Category_Code=ENVIRONMGT">www.govinst.com/Merchant2/merchant.mv?Screen=CTGY&amp;Store_Code=ACS&amp;Category_Code=ENVIRONMGT</a> <a href="mailto:webmaster@govinst.com">webmaster@govinst.com</a>	Source for books on EMS and other environmental topics.
Grainzone <a href="http://www.grdc.com.au/whats_on/mr/north/northern_region1085.htm">www.grdc.com.au/whats_on/mr/north/northern_region1085.htm</a>	Tools and rebates for EMS development for grain farmers.
Multi-State Working Group on Environmental Management Systems (623) 975-4900 <a href="http://www.iwrc.org/mswg/">www.iwrc.org/mswg/</a> <a href="mailto:David.Ronald@azbar.org">David.Ronald@azbar.org</a>	Information for EMS and regulatory innovations.
Office of the Federal Environmental Executive (202) 564-1297 <a href="http://www.ofee.gov/ems/ems.htm">www.ofee.gov/ems/ems.htm</a> <a href="mailto:task_force@ofee.gov">task_force@ofee.gov</a>	Web site promotes sustainable environmental stewardship, provides federal policies on EMS and links to other resources.
<b>Public Entity Environmental Management System Resource Center (PEER Center)</b> (703) 760-6401 <a href="http://www.peercenter.net">www.peercenter.net</a> <a href="mailto:cruberti@getf.org">cruberti@getf.org</a>	Source of "Environmental Management System (EMS) Troubleshooters' Guide for Local Governments." The guide leads a facility through EMS implementation.
Web site listing Resources on the Internet for EMS <a href="http://www.cleanerproduction.com/tools/ems.htm">www.cleanerproduction.com/tools/ems.htm</a> <a href="mailto:bhamner@cleanerproduction.com">bhamner@cleanerproduction.com</a>	This Guide covers three general topics: Awareness, Perception and Implementation with over a hundred Hot links to other sites.
US EPA Design for the Environment, Integrated EMS <a href="http://www.epa.gov/opptintr/dfe/tools/iemspubs.html">www.epa.gov/opptintr/dfe/tools/iemspubs.html</a> <a href="mailto:oppt.homepage@epa.gov">oppt.homepage@epa.gov</a>	A voluntary program whereby industry integrates health and environmental considerations into business decisions.
US EPA Environmental Management <a href="http://www.epa.gov/ems/index.htm">www.epa.gov/ems/index.htm</a> <a href="mailto:ems@epa.gov">ems@epa.gov</a>	Information and resources related to EMS.
US EPA <a href="http://www.epa.gov/owmitnet/iso14001/ems2001final.pdf">www.epa.gov/owmitnet/iso14001/ems2001final.pdf</a>	EMS Implementation Guide for Small and Medium-Sized Organizations; a how-to guide.

<b>RESOURCE PHONE NUMBER, HOMEPAGE, E-MAIL</b>	<b>SERVICES AND PRODUCTS</b>
US EPA (202) 260-5802 <a href="http://www.epa.gov/isopilots.htm">www.epa.gov/isopilots.htm</a> <a href="mailto:horne.james@epa.gov">horne.james@epa.gov</a>	National Database of EMS.

**Notes:** Most of the Internet sites have extensive manuals and other materials available for download. All listed newsletters are free of charge unless noted. Many brochures and some books available from listed sources are also free of charge or are very reasonably priced. Ask for a catalog.

For more information, see the Department of Natural Resources' Environment Assistance Office, Government Assistance Unit Web site at [www.dnr.state.mo.us/oac/lgov.htm](http://www.dnr.state.mo.us/oac/lgov.htm).